

Lighthouse View

Terms and Conditions

1. A deposit of 25% is payable by the client at the time of booking, the balance to be paid 8 weeks before the arrival date. If booking is less than 8 weeks before the arrival date, the full amount is to be paid on booking.
2. Cancellations must be notified in writing. If the owners are able to re-let the cottage, the client will be refunded in full but if not, all payments made by the client will be forfeited. It is recommended that the client has cancellation insurance.
3. Bookings run from 3:00pm on the day of arrival to 9:30am on the day of departure. The client is responsible for leaving the cottage clean and in good order. The client undertakes to pay for any breakages or damage needing replacement or repair.
4. Only those named on the booking form may use the accommodation.
5. Should your accommodation become uninhabitable during your stay through no fault of your own you will be entitled to a discretionary refund of all monies paid to us on a pro-rata basis to the amount that your holiday was affected.
6. We do not accept any liability for any personal injury, loss or damage which may be sustained by any member of the booking party or their pets during the period they are at Lighthouse View except where it arises from the negligence or wilful default of Lighthouse View.
7. We reserve the right to charge for damage caused by guests, their family, friends or pets, although we do not usually charge for minor breakages.
8. Smoking is not permitted in any part of the cottage.
9. One well-behaved dog is allowed at the property by prior arrangement, but must not be allowed upstairs or on the beds and furniture. Your dog should not be left unattended in the cottage.
10. Children over 4 are welcome but please bring all necessary equipment.
11. Children must be supervised at all times. The owners accept no liability for any accident or injury to any person or persons howsoever caused.
12. The bed deck above the master bedroom is not available and under no circumstances should children be allowed up there. To operate the blind in the window of the bed deck please use the remote control provided.
13. If notified of a breakdown of any of the appliances, the owners will endeavour to arrange for the repair of appliances, but offer no guarantee nor compensation if this is not achieved.
14. You must notify the owners of any shortcomings with Lighthouse View immediately so that remedial action, if appropriate, can be taken. We cannot accept any liability or claim if you fail to notify us of any complaint during your holiday.